



## Program SYNERGY second meeting 5<sup>th</sup> of November 2018

Location Caribbean Netherlands Science Institute (CNSI) conference Room

Address: L.E. Saddlerweg - St Eustatius Caribbean Netherlands - T +599 318 2040 -

Email [cnsi@nioz.nl](mailto:cnsi@nioz.nl)

- 09.30 Registration and reception of the guests, coffee
- 10.00 *Opening* by the SYNERGY president Bregje Boetekees
- 10.10 *SYNERGY activities since March 2018* by Everard van Kemenade, secretary of SYNERGY and **short presentation of new SYNERGY members**
- 10.30 **Keynote Speech** by Carol Jack, the Director of Public Health, Sint Eustatius on *Quality Improvement of Health Care in the Caribbean*
- 11.00 *Discussion* moderated by Everard van Kemenade
- 11.15 Coffee break
- 11.30 **Workshop** *Quality management, strengths and weaknesses. The R2E2-Model ©, a measurement instrument.* By Everard van Kemenade including presentations of the results of the workshop by the participants.
- 12.45 Lunch
- 13.45 **Best practices** on quality management, presentations by SYNERGY members  
1. Queen Beatrix Medical Centre  
2. White and Yellow Cross Care Foundation  
3. Saba Health Care Foundation and Benevolent Foundation Saba
- 15.00 Tea break
- 15.15 **Issues to discuss**
- 16.00 *Future networking* by Everard van Kemenade  
***How do we want to continue from here?***
- 16.30 Closing with a drink at the Old Gin House

